

5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.6 Operator Services

5.6.1 Local Directory Assistance

A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Charge, service charges will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third number or requests the Company operator to place a call to Directory Assistance. Person-to-Person and collect calls to Directory Assistance are not permitted.

Customers with disabilities who qualify for exemptions from Local Directory Assistance charges will not be charged for a maximum of 50 local and intrastate Directory Assistance calls. This exemption is inclusive of the same exemption provided in AT&T Communications of the South Central States, LLC, General Services Tariff for Florida, Section 5, and in addition to the exemption for interstate Directory Assistance calls, as provided in the AT&T Service Guide.

5.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion provides a Customer calling Directory Assistance with the option of having the call to the requested intrastate number completed without hanging up and originating a separate call. A charge applies to Directory Assistance Call Completion in addition to any normal directory assistance and/or local usage charge. Directory Assistance Call Completion service is furnished only where facilities are available.

5.6.3 Busy Line Verification

Provides operator assistance in determining if the called line is in use. A service charge applies to all verification attempts to verify the condition of a customer line except attempts which are unsuccessful due to network equipment failure.

5.6.4 Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called line. A charge applies for each attempt to interrupt regardless of whether or not the called line agrees to release the line. Busy Line Verification must be made prior to a Busy Line Interrupt. The Busy Line interruption charge includes verifying the line status condition and call interruption.

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BY: Price List Administrator

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6. RESIDENTIAL LOCAL SERVICE RATES

6.6 Operator Services

6.6.1 Operator Assistance Rates

	<u>Rate</u>	
Local Directory Assistance (Per Call)	\$.45	
Call Completion Service	.50	
Busy Line Verification	2.50	
Busy Line Interrupt	7.50	(1)